



Another quality service from



What do we do:

We fix slow or broken computers
See our range of services below...

What do we need to fix your:

Desktop: PC Tower (box) and powercord

Laptop: Laptop & powercord

Optional: Any external hard-drives or thumb drives for checking

We require your computer for at least 1/2 a day (preferably a full day) in order to run comprehensive checks after we fix it.

We promise to be confidential. Your privacy is important to us:

- We don't look at your documents
- We don't look at your personal photos or videos
- We don't look at your email programme
- We don't look at your internet browsing history
- If we do accidentally come across anything personal, private or potentially embarrassing, we promise not to:
 - Copy it
 - Distribute it
 - Tell others about it
 - Laugh hysterically ☺

Our Service Listing & Price List:

PC Service: \$99

- Inspect/remove unwanted programmes
(We call you before removing any programmes, unless 100% sure)
- Remove un-necessary Start up items (to speed up your computer)
- We don't touch your personal files – documents, photos, video, emails, internet history
- Check that Windows software is current
- Check that AntiVirus software is current
- Check Antivirus settings
- Check for software conflicts
- PC desktop cleanup – Dust inside case, fans, heatsinks and check cables
- Check Hard Drive for issues/potential problems. Run diagnostic & repair tools
- Check for and remove Malware/Spyware/Trojans
- Delete temporary file fragments
- Run Defragmenter programme to free space and speed up

External hard drives and thumb (USB/Pen) drives: \$10 per device

Scan for virus/malware/Trojans/spyware
Remove and repair damage

Inspection fee: \$30*

*Only charged if we check your computer and find that it is unable or not worth fixing

Recover deleted information (Basic data recovery): Starting from \$90

To increase your chance of retrieval of files from your computer, external drive or camera, **it is ABSOLUTELY CRUCIAL that you DO NOT do anything else on your computer!!!**
No internet, No emails, No Programmes AT ALL!!!

Installation of Hardware: Priced per job

Eg Adding extra RAM
Adding extra Memory/Hard Drive
Setting up printer, scanner, camera etc

Computer Training: Priced per job

Eg Microsoft Office
Backups
General PC use
Safe internet use

Computer Troubleshooting: Priced per job

Eg Internet problems
Printer problems

Our Service Guarantee:

We offer a 100% risk free guarantee

If you are not satisfied with our service for any reason just let us know and give us the chance to make things right.

If we try and can't satisfy you, then you don't pay a single cent.

Pick up of your equipment can be arranged:

Call us and we will see what we can do to help

Contact us by calling Brad on 0459 647455
or email brad@tbbs.com.au

www.pcrepairs.tbbs.com.au

**TBBS PC Repairs - another service from
True Blue Business Support**

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